

Tony Dixon

From: <Haroldaubreyhall@aol.com>
To: <Paul.Unsworth@arun.gov.uk>
Cc: <afdixon@btinternet.com>; <Wendy.Ashenden-Bax@arun.gov.uk>
Sent: 18 February 2010 23:18
Attach: ComplainttoPaulUstage3Feb2010.docx
Subject: Formal complaint ref:024/09 - Ford Enterprise Hub:

Paul Unsworth
Head of Environmental Health
Arun District Council
Civic Centre
Maltravers Road
Littlehampton
West Sussex BN17 5LF

18th February 2010

Dear Paul,

Formal complaint of maladministration : reference 024/09 – Ford Enterprise Hub

Thank you for your letter dated 11th February and we appreciate your role in this process and keeping to the revised timetable.

You won't be surprised to hear that your letter is disappointing and not simply because it does not tell us everything we could wish to hear. Rather, it is because we felt reason to hope for an approach to the key issues sufficiently thorough and balanced to convince us that we have had a fair crack of the whip.

Thank you for the pointers you have given on processing complaints on standards of conduct and ways in which we can press for assessment, both within and independent of the Council and we will consider how best to proceed.

We will be challenging a number of your conclusions on major issues in due course. Meanwhile, we must tell you that we regard as serious your failure to consider the contents of the Press Release made by the Council on the 3rd April 2008. A copy of this was submitted along with our original complaint early in October 2009 and it is still available to you, as it is to anyone else, on the Council's website.

<http://www.arun.gov.uk/cgi-bin/buildpage.pl?mysql=4464>

Equally disturbing is an apparent lack of serious regard for the importance of Arun Times in the relationship between the Council and residents - fourth sub-para under your paragraph 4. You will remember that you were to send us a copy of the issue distributed district-wide at the time of public consultation on Options for the Core Strategy? We ask again for a copy, as a matter of urgency. Please could you give us, at the same time details of production and distribution including the number of copies in the home delivery programme, the overall print run, the Council's timetable for production, the method used for home delivery and the dates between which

delivery was made ?

Though we doubt there is any value to the complainant in yet a third stage of consideration by the Council we accept that it is a requirement in Arun, if not elsewhere, and ask you to put this complaint into the third stage without delay. Please do ensure that those concerned with this closing stage *do* find and consider the Press Release referred to above.

Please let us know how this will be handled and what, if anything, may be needed of us.

Yours faithfully,

Harold Hall and Tony Dixon
Ford Enterprise Hub (FEH)